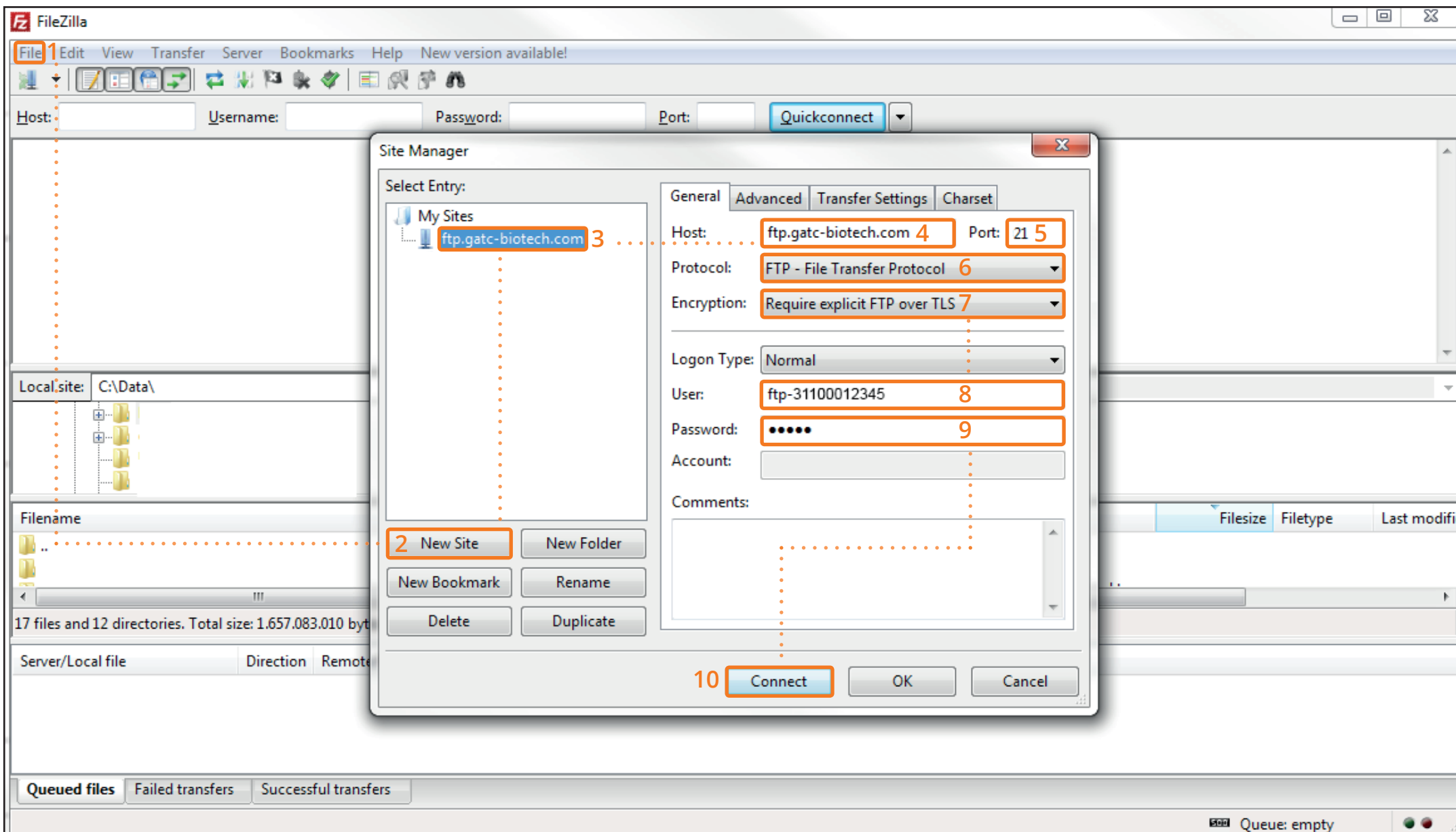


How to connect to the GATC Biotech FTP server - a step by step guide to access your results

- 1 Open the site manager - you can find it under (File) or by pressing (CTRL+S)
- 2 Create a new site
- 3 Name the new site (ftp.gatc-biotech.com)
- 4 Enter the hostname (ftp.gatc-biotech.com)
- 5 Input the Port (21)
- 6 Choose the protocol (FTP - File Transfer Protocol)
- 7 Choose encryption (Require explicit FTP over TLS)
- 8 Enter your username (ftp-31100012345) - the digits are your Contact ID
- 9 Enter your portal password
- 10 Click on Connect

Customer Portal

Logged in as: John Doe
Contact ID: 31100012345



The screenshot shows the FileZilla Site Manager dialog box. The 'General' tab is active. The 'Host' field contains 'ftp.gatc-biotech.com', the 'Port' field contains '21', the 'Protocol' dropdown is set to 'FTP - File Transfer Protocol', and the 'Encryption' dropdown is set to 'Require explicit FTP over TLS'. The 'Logon Type' is 'Normal', the 'User' is 'ftp-31100012345', and the 'Password' is masked with dots. The 'Connect' button at the bottom is highlighted with an orange box. The background shows the FileZilla interface with the 'New Site' button also highlighted.